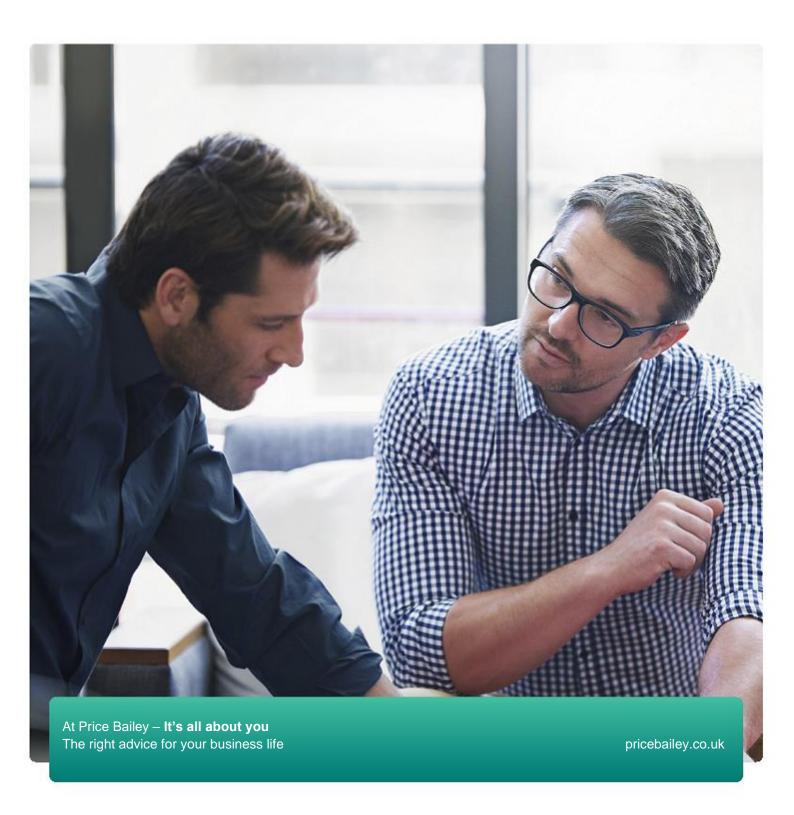


Taverham Parish Council

Financial Controls Review 2024-25





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1 Introduction and Scope

- 1.1 This audit was completed in accordance with the Letter of Engagement, dated 30 May 2023 and approved by the Council. This audit was undertaken in line with the suggested approach from NALC, as reflected in the table of findings.
- 1.2 We have reviewed the expected financial controls and as part of that, the recommendations made in the previous audit reviews.
- 1.3 The work was undertaken in accordance with the terms of reference issued prior to the audit and is limited to those areas. The results of our work should assist in providing assurance on the key controls relating to the key areas of income, expenditure, banking, ledger reconciliation, access controls, risks management and provision of financial information.
- 1.4 Following the completion of the review and issue of this report, we will complete and sign off the Internal Audit aspects of the AGAR for the period 1 April 2024 31 March 2025.

2 General disclaimer

2.1 The content of this report is confidential and not for distribution to anyone other than Taverham Parish Council. Disclosure to third parties cannot be made without the written consent of Price Bailey LLP.

Freedom of Information Disclaimer

2.2 In the event that pursuant to a request which Taverham Parish Council has received under the Freedom of Information Act 2000, it is required to disclose any information contained in this report, it will notify Price Bailey LLP promptly and consult with Price Bailey LLP prior to disclosing such report. Taverham Parish Council agrees to pay due regard to any representations which Price Bailey LLP may make in connection with such disclosure and Taverham Parish Council shall apply any relevant exemptions which may exist under the Act to such report. If, following consultation with Price Bailey, Taverham Parish Council discloses this report or any part thereof, it shall ensure that any disclaimer which Price Bailey LLP has included or may subsequently wish to include in the information is reproduced in full in any copies disclosed.



3 Key findings

Report Assurance Rating¹

Assurance level	Definition
Amber/Green	Weaknesses have been identified in the control framework or non-compliance which may put achievement of some system objectives at risk. Remedial action is required.

Key control areas work undertaken/evidence seen considered		Outcome/Action	Assurance given (Y/N)
Organisation/systems backg	round		
Prevailing Council guidance, agreed procedures and authority levels in place	The Financial Regulations and Standing orders remain the same from 2023. They were due for review in November 2024, however this was postponed to June 2025. We confirmed through review that the documents provide appropriate guidance and guidance relating to financial controls and delegations.	It is important that any amendments to the Financial Regulations and Standing Orders are processed promptly to guarantee adherence to proper procedures. We recommend avoiding long intervals between reviews. (Recommendation 1, Medium) Overall, the guidance, procedures and authority levels in place are appropriate for the Council.	Y
Reporting the business of the Council	Full council meetings are held monthly. Councillors receive hard copy or email reports before meetings. Dates for the meetings are available on the website or notice boards.	1	Y

¹ See Appendix A

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Up to date information is published on the Council's website.	The meeting minutes are posted on the Council website after every meeting, and the meeting agendas are available before the meeting. Other community information is posted, including who the Councillors are and how to contact them. Upon review, we identified that some links on the website were not functioning as expected.	The Council posts sufficient information to the website about the Council and activities. The Council should review the 'Documents' and 'Finance' pages of the website and ensure all documents are correctly linked. (Recommendation 2, Advisory)	Υ
Cash handling and bank acco	punts		
Access to cash and banking facilities is appropriately restricted to key individuals Cash and cheques are stored in the office until the RFO banks them, which occurs weekly. Access to the banking facilities is limited to the RFO. Cash is stored in the RFO's desk and is left unlocked so during a break-in the desk isn't broken.		Access to banking facilities is appropriately restricted to key individuals. Keeping the desk unlocked, despite the reasoning behind it, poses risks. If cash or cheques are stored there before banking, the amount could exceed the desk's value. (Recommendation 3, Medium)	Υ
· · · · · · · · · · · · · · · · · · ·		Bankings are undertaken promptly and securely.	
Bank reconciliations are performed regularly and independently reviewed	Bank reconciliations are performed by the RFO monthly and should be reviewed by Council Members. The January 2025, February 2025 and March 2025 bank reconciliations have been reviewed, and have been cleared and reconciled appropriately by the RFO. However, there is no record of the second check by the Chair or Council. The client has indicated there has been a delay in the review process for this year.	In the past three months, the bank reconciliations did not receive the Chair's approval, and section 2.2 of the Financial Regulations was not adhered to. This indicates an absence of segregation of duties. (Recommendation 4, Medium)	N



and submitted in a timely from which Q3 and Q4 have been reviewed. The Q3		VAT reclaims are prepared and submitted in a timely manner and are in line with HMRC requirements.	Y
Income recording			
		All income due is promptly identified and captured, recorded and banked.	Y
Income received is fully and accurately accounted for within the accounting software, which was agreed to supporting evidence of income invoices that all supported the sample we had selected. There were no issues detected with accounting for income.		Income received was fully and accurately accounted for.	Y
Debtors are promptly monitored and effectively followed up Debtors report has been reviewed. The Council chases debtors by phone or email. Debt write offs only possible with the approval of the RFO before being presented to Council for agreement.		Debtors are promptly monitored and effectively followed up.	Y
Ordering, purchasing and payments			
The use of new suppliers and changes to current suppliers details is appropriately controlled	There were 5 new suppliers in the year, and procedures are in place as of May 2024 to provide guidance on checking a supplier and verify their details. The RFO will check bank details of new suppliers with the bank that they correspond and will phone the supplier to confirm any changes for existing ones. We have reviewed the new suppler list provided by the council and the forms that have been filled out recording the checks.	It is recommended that a second reviewer be included on the new supplier form to ensure proper segregation of duties. As of May 2025, this process is not formally documented in the Financial Regulations. (Recommendation 5, Low)	Y



	It doesn't show however a second signature from the Clerk, which was recommended. There is no formal documentation of this process in the Financial Regulations as of May 2025.		
Purchase orders are authorised in line with financial standing orders and delegated financial limits Purchase orders aren't typically used by the council, and our testing of invoices received is deemed to sufficiently cover the efficacy of the expenditure policies.		N/A - purchase orders are not in general use.	Y
The use of any purchasing/credit cards is appropriately controlled	These are not in use at the Council.	N/A	Y
Goods and services received are checked and agreed to original orders and any delivery notes When goods arrive, the delivery note and goods are checked against the order placed and attached to the invoice. Services are checked by the RFO and Clerk before the invoice will be added to the approval list.		Goods and services received are checked and agreed.	Y
Purchase invoices are supported by and matched to original orders prior to payment, unless valid reasons can be given Orders are matched to the order raised within the finance system.		Purchase invoices are handled appropriately.	Υ
Expenditure recording			
Expenditure is completely and accurately recorded in the accounting system	Our testing found all sampled expenditure invoices were recorded accurately in the accounting system.	Expenditure is correctly recorded.	Y
Expenditure is authorised in accordance with the scheme of delegated authority in standing orders	In our testing each expenditure sample can be seen as being approved in the Full Council Meeting minutes for that month, and to the correct delegation of authority.	Expenditure is authorised in line with the Regulations.	Y



		Payments to staff are appropriately reviewed and authorised.	Y
		Creditors are adequately monitored and controlled.	Y
Petty cash			
The use of petty cash is appropriately controlled and regularly reviewed against the receipts and agreed to the cashbook along with ensuring appropriate approval.		The use of petty cash is appropriately controlled and reviewed.	Y
Ledger access and control			
Physical and IT access to the local recording system and centrally held ledgers, is appropriately controlled in line with access permissions and password protocols	The RFO and Clerk have access to the accounting software. All access is password protected and has dual factor authentication. The office is in the village hall. Only 3 Council members have keys, and there is CCTV around the hall. Cash is stored in the RFO's desk and is left unlocked so during a break-in the desk isn't broken. It is noted the reason for this is that the desk has a higher value than the cash stored. The office is always locked when empty, which stores laptops, and the one window accessing the office is always locked from the inside and has steel bars protecting it.	Keeping the desk unlocked, despite the reasoning behind it, poses risks. If cash or cheques are stored there before banking, the amount could exceed the desk's value. (Recommendation 3, Medium) Following discussions with the RFO we noted that the Financial and Management Risk Assessment was outdated in relation to office laptop users. (Recommendation 6, Low)	Y



	There are three laptops in the office, one for each of the office staff. The RFO confirmed that all of the laptops are password protected with unique passwords.		
Main account reconciliations are performed promptly and regularly, and independently reviewed	A full council meeting is held each month, which approves invoices, monitors the budget, and checks any monthly reports. The RFO also produces monthly bank reconciliations which is discussed at the meeting. There has been a shortfall though of independently reviewing, with the bank reconciliations of January, February and March not being reviewed by the Council.	We recommend reviewing the bank reconciliations promptly and independently, by a non-signatory to ensure there are no misstatements. (Recommendation 4, Medium)	N
Risk management			
Significant risks are identified and controls in place to manage these	The council keeps a risk assessment that comprehensively identifies and discusses controls for risks. We reviewed the revised risk register and confirmed it provided appropriate oversight over the risks to the Council, control measures in place and future controls to be put into place.	Significant risks are identified, and controls are put in place.	Y
Appropriate insurance cover is in place Insurance documents reviewed from Zurich adequate insurance is in place for buildings, but interruption, contents, loss of money, public list Hirers liability, employers liability, libel and slamotor vehicles, fidelity, personal accident, and expenses. The levels and value for each sect deemed to be enough for the Council's activities.		Appropriate insurance policies are in place for the Council.	Υ
Budgetary control			
An adequate budgetary process where progress against budget is regularly monitored and reserves appropriate The minutes for the Full Council meetings have reviewed for January 2025, February 2025 and 2025. They discuss the finances and which invoices be paid. The Budget picture has also been reviewed appropriately investigates the budget.		An adequate budgetary process is in place and appropriate.	Υ



	We confirmed appropriate oversight over budget and reserves is provided to the Full Council. The meetings are deemed to correctly address the required items.		
Salaries to employees and a	llowances to members		
allowances to members which was backdated to April 2024 when it came into		Salaries to employees were paid with appropriate authority and approval. PAYE and NI deductions were paid correctly.	Y
	PAYE and NI requirements are applied by the Council's payroll provider. Following a sample deductions test we can confirm that the Council is calculating and paying PAYE and NI correctly.		
	Any overtime worked has been reviewed and is authorised by the Clerk, and is included within the payroll summary and then approved by the Council at the monthly meeting. The payroll summary for each month was also reviewed and appropriately signed by the RFO and the Clerk.		
	We reviewed all direct reimbursement/expenses made to staff. All payments were approved and in relation to Council business. No issues raised.		
Asset management			
Asset and investments registers are complete and accurate and properly maintained	The asset register has been reviewed and is deemed to be appropriate for tracking fixed assets. It contains purchase year, description, location and original cost.	An appropriate asset register is being properly kept.	Y



Accounting statements			
		Appropriate accounting records are being properly kept.	Y
The accounting statements are prepared on the correct accounting basis (receipts and payments or income and expenditure), agreed to the cash book, supported by an adequate audit trail from underlying records and where appropriate debtors and creditors properly recorded		The accounting statements are prepared correctly and are supported by an adequate audit trail from underlying records.	Y
Availability of accounts infor	mation		
The Council has demonstrated that during 2024 it correctly provided for the exercise of public rights as required by the Accounts and Audit Regulations We confirmed that full access is given to the public including the notice of and access to meetings, use of public including the notice of and access to meetings, use of public including the notice of and access to meetings, use of the website to advertise meetings and to publicise monthly meeting minutes, and full availability of year-end accounts and the AGAR.		The council has demonstrated it correctly provided the exercise of public rights as required by the Accounts and Audit Regulations.	Y

3.1 There are six recommendations arising from this review. We would like to thank the RFO for their time and assistance in completing the review.



4 Follow up of previous recommendations 2023/24

Finding	Risk arising	Recommendation	Risk level	2023/24 Progress
1. New Suppliers and Supplier	Poor control	Evidence of checking new and	Medium	Action to be taken: Price Bailey sent an
<u>Amendments</u>	over the use of	changed suppliers details		example of a "Change of Information" form.
When using a new supplier, although	new suppliers	should be retained.		The RFO used the example to produce a
the Council undertakes some initial	and changes to	This should be supported by		Taverham Parish Council "Change of
checks on background, existence and	current	appropriate guidance for		Information" form. This form will be
reputation of the supplier, evidence of	suppliers.	staff.		completed when any future new
other checks undertaken is not always				supplier/or any current supplier details are
retained.				changed.
When the Council receives any				Page and Clark as a
notification from suppliers, bank				Responsible Officer: RFO and Clerk as a second signature.
details are changed following a				second signature.
discussion via phone with the supplier				Date for Implementation: 16 th May 2024
to confirm the change is bona fide.				bute for implementations to may 2021
Whilst there are appropriate informal				Action taken in year:
controls in place to check supplier				An information form is now in place and has
details, and to monitor amendments,				been provided by TPC, which lists all details
this should still be formally				of new suppliers throughout the year. It
documented in Council guidance for				doesn't show however a second signature
staff, and appropriate new supplier				from the Clerk, which was recommended.
and supplier amendment forms could				The new starter form also included an
be utilised.				example of how the new supplier is added
				into Edge as guidance which is positive. The
				recommendation has been mostly
2. Downsout Authorization	F dia	The Council should	0.01:	implemented.
2. <u>Payment Authorisation</u> We identified that the payment	Expenditure	The Council should	Medium	Action to be taken: The RFO has set up a
We identified that the payment authorisation process relies solely on the	may not be	investigate adding an		new system whereby RFO sets up the payments on online banking as usual. Prior
RFO approving the BACS payment (after	approved, and	approver for payments made		to pressing "make payment" the
iti o approving the bacs payment (after		via the bank.		to pressing make payment the



Finding	Risk arising	Recommendation	Risk level	2023/24 Progress
the payment list has been approved by the Full Council).				Clerk/Assistant Clerk checks and agrees the figure to the Approval List. A copy of the Approval List is signed by both the Clerk/Assistant Clerk and RFO, a printout of the bank summary of payments made is attached to the signed Approval List as evidence. The RFO will contact the bank to request a second authorisation system to be set up within the online banking system if possible. Responsible Officer: RFO Date for Implementation: 14 th May 2024 Action taken in year: A second authorisation by the Clerk is in place, the recommendation is implemented.
3. Edge Access Edge introduced the need for multi factor authentication (MFA) and as such this is received to the RFO's personal mobile. It would be sensible for an additional member of the Council Finance Team to be provided MFA set up to access Edge in case of emergency.	Business as usual at the Council may not continue.	The Council should provide a second Council team member multi factor authentication set up in case of emergency.	Low	Action to be taken: Although the RFO is the main user for EDGE, access is available to the Clerk. The MFA is a new system EDGE finalised during the week of the audit. The Clerk's email has been added for MFA purposes allowing the Clerk access to Edge in the RFO's absence. Responsible Officer: RFO



Finding	Risk arising	Recommendation	Risk level	2023/24 Progress
				Date for Implementation: 16 th May 2024
				Action taken in year: An additional person, the Clerk, has been added to MFA in case of emergency, the recommendation has been implemented.

5 Recommendations 2024/25

Finding	Risk arising	Recommendation	Risk level	Response
1. Reviewing Policies	Controls and	We recommend avoiding	Medium	Action to be taken: These are currently
The Financial Regulations and Standing orders	procedures are not	long intervals between		being reviewed due to the changes
remain the same from 2023. They were due for	up to date. The	reviews. We understand		proposed by NALC.
review in November 2024, however this was	absence of formal	from discussion that the		
postponed to June 2025. It is important that	documentation of	Financial Regulations are		Responsible Officer: Clerk
any amendments to the Financial Regulations	appropriate	due to be reviewed by the		
and Standing Orders are processed promptly to	regulations may	Council in June 2025. We		Date for Implementation: Performance
guarantee adherence to proper procedures.	expose the Council	recommend that the		Review Meeting – June 2025 (TBA), and
	to risks of non-	Council ensure all		then to the next Council meeting.
For example, when reviewing the new supplier	compliance.	updates are applied		
procedures implemented last year, this was		accordingly where there		
not documented in the Financial Regulations.		have been changes to		
		procedures, without		
		delay.		



Finding	Risk arising	Recommendation	Risk level	Response
2. Website Links Upon review, we identified that some links on the website were not functioning as expected. The 'Finance' page had many headings and placeholders without linked documents. On the 'Documents' page, 'Standing Orders' were mistakenly linked to the Child Protection Policy.	Information presented to the public is not available.	The Council should review the 'Documents' and 'Finance' pages of the website and ensure all documents are correctly linked.	Advisory	Action to be taken: To be fully updated. Responsible Officer: RFO and Assistant Clerk Date for Implementation: June/July 2025
3. Physical Access Restrictions The desk that is used to store the petty cash float, as well as any cheque or cash income, is left unlocked, as it is deemed cheaper to replace the cash over fixing the desk should anyone try and damage it to break in. Whilst this is an understandable reason for doing so it leaves no preventative measures from someone pilfering the petty cash. Also with there being no lock there would be no evidence of someone breaking in, which could mean it could go un-noticed for up to a month before the petty cash reconciliation is performed. Whilst the desk is kept in a locked office when unattended, it still leaves the cash open to anyone, including staff.	Theft of cash. If cash or cheques are stored there before banking, the amount could exceed the desk's value.	To evaluate suitable preventative measures for enhancing the safeguarding of cash.	Medium	Action to be taken: The desk is currently unable to be locked, this to be checked /repaired. The risks are acknowledged but it should be noted that cheques/cash for hall hire are rarely received as most transactions are made by bank transfer. Bankings are carried out weekly, in April when allotments payments are due and received these are banked more frequently. Petty Cash is rarely at £150 as the Ranger's Van diesel usually takes £50/£60 a month. In normal circumstances only the RFO accesses the Petty Cash, if absent the Clerk takes responsibility for the Petty Cash. Petty Cash is checked once a week and at each time of purchase so any discrepancies are noted straight away. Responsible Officer: RFO



Finding	Risk arising	Recommendation	Risk level	Response
				Date for Implementation: As soon as
				possible.
4. <u>Bank Reconciliation</u>	Not following	Ensure each monthly	Medium	Action to be taken: The last three months
The bank reconciliations are being performed	controls could allow	bank reconciliation is		bank reconciliations are being checked.
and reconciled regularly by the RFO, however	for misstatements	reviewed by the Chair and		The Cash Summary dated 31 st March 2025,
we noted that for the last three months (Jan,	of accounts or	this is evidenced on the		which is part of the Bank Reconciliation,
Feb, Mar 2025) these weren't reviewed by the	undetected fraud.	bank reconciliation form.		was issued and signed by the Chair at the
Chair as required on the bank reconciliation		Ensure compliance with		Council's April 2025 meeting.
form.		Financial Regulations by		
Furthermore, section 2.2 of the Financial		having a non-signatory		To ensure the Bank Reconciliations are
Statements states "On a regular basis, at least		verify the bank		completed in time for sending out papers
once in each quarter, and at each financial year		reconciliation quarterly		with the Agenda for each Council meeting.
end, a member other than the Chairman [or a		and annually.		These will be checked by a non-signatory
cheque signatory] shall be appointed to verify				Councillor.
bank reconciliations (for all accounts) produced				D 055
by the RFO." This did not happen for the last				Responsible Officer: RFO
quarter we reviewed.				Date for Implementation: 5 th June 2025
				Date for implementation. 3 June 2023
5. New Supplier Checks	Inadequate	Including a second	Low	Action to be taken: A additional section
The Council has implemented new supplier	segregation of	reviewer on the new		added to include the Clerk's signature on
procedures, however the forms do not	duties can result in	supplier form is		the new supplier form.
evidence a second reviewer which is	the setup of	recommended to ensure		
recommended.	incorrect supplier	proper segregation of		Responsible Officer: Clerk and RFO
	details and the	duties.		
	addition of false			Date for Implementation: May 2025
	suppliers.			
6. Financial and Management Risk	Incorrect	Schedule to update the	Low	Action to be taken: To be amended to
Assessment	information feeding	Financial and		reflect the three laptops.
Following discussions with the RFO we noted	into the Council's	Management Risk		
that the Financial and Management Risk	risk assessment and	Assessment to		Responsible Officer: Clerk and RFO



Finding	Risk arising	Recommendation	Risk level	Response
Assessment was outdated in relation to the	management	demonstrate that there		
number and nature of office laptop users.	policy.	are three laptops in the		Date for Implementation: Performance
		office, one for each of the		Review Meeting – June 2025 (TBA)
		office staff with unique		
		login and password		
		access. It is advisable to		
		review the entire		
		assessment to confirm all		
		elements are current.		



Appendix A: Assurance and Priority Ratings

Recommendation Priority Ratings

Risk level	Definition
High	There is potential for financial loss, damage to the Council's reputation or loss of information. This may have implications for the achievement of business objectives and the recommendation should be actioned immediately.
Medium	There is a need to strengthen internal control and/or enhance operational efficiency
Low	Internal control should be strengthened but there is little risk of material loss.
Advisory	Improvements in the control environment are suggested in line with best practice. There is negligible control weakness and resultant risk.

Report Assurance Ratings

Assurance Level	Definition
Green	There is a sound control framework in place to achieve system objectives and the controls to manage the risks audited are being consistently applied. There may be some weaknesses but these are relatively small or relate to attaining higher or best practice standards.
Amber/Green	Weaknesses have been identified in the control framework or non-compliance which may put achievement of some system objectives at risk. Remedial action is required.
Amber	Weaknesses have been identified in the control framework or non-compliance with controls which put achievement of several system objectives at risk. Remedial action is required.
Amber/Red	Significant weaknesses have been identified in the control framework or non-compliance with controls which put the achievement of several system objectives at risk. Remedial action should be taken promptly
Red	Fundamental weaknesses have been identified in the control framework or non-compliance with controls leaving the system open to error or abuse. Remedial action is a priority.



Appendix B: Key staff involved in the review

Client Contact	Post
Tracey Stone	RFO
Price Bailey Contacts	Post
Tom Meeks	Head of Internal Audit
Louis Hobart	Internal Audit Manager
India Payne	Internal Audit Assistant Manager



Appendix C: Key control areas considered

Income recording

- All income due, including grants and precept, is promptly identified, captured, recorded and banked:
- Income received is fully and accurately accounted for within the Council's finance system; and
- Debtors are promptly monitored and effectively followed up

Cash handling and bank accounts

- Access to cash and banking facilities is appropriately restricted to key individuals
- Bankings are undertaken promptly and securely; and
- Bank reconciliations are performed regularly and independently reviewed

Petty cash

• The use of petty cash is appropriately controlled and regularly reviewed

Ordering, purchasing and payments,

- Purchase orders are authorised in line with financial standing orders and delegated financial limits;
- Goods and services received are checked and agreed to original orders and any delivery notes;
- Purchase invoices are supported by and matched to original orders prior to payment, unless valid reasons can be given
- Expenditure is completely and accurately recorded in the accounting system;
- Expenditure is authorised in accordance with the scheme of delegated authority in standing orders;
- Expenditure for goods and services is appropriate for the needs of the Council; and
- Creditors are adequately monitored and controlled

Reconciliations, access and procedures

- Physical and IT access to the local recording system and centrally held ledgers, is appropriately controlled in line with access permissions and password protocols; and
- Main account reconciliations are performed promptly and regularly, and independently reviewed

Risk Management

- A risk register is in place which is formatted to covers the Council's business and which adheres to best practice principles; and
- The register is regularly reviewed and updated as part of the risk framework of the Council

Salary payments

• Payments/changes to staff salary levels are appropriately monitored, reviewed and approved

Financial information

- Information produced for Councillors is prompt, accurate and drawn directly from financial information contained in Edge, the accounting system; and
- The information produced can be easily interpreted and utilised by Councillors for monitoring and review, including in Council meetings.



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